

## Quality Improvement: Normandy

Immunization Measure		
<b>Measure 1: Influenza vaccination</b>	<b>1. Measure selected for improvement; reason for selection</b>	As a pediatric practice, our patients are considered to be one of the more vulnerable patient populations when it comes to the Flu virus. For this reason, we feel that it is important to continually focus on improving our numbers with regards to patients that receive this important immunization
	<b>2./3. Baseline performance measurement; numeric goal for improvement (QI 01)</b>	<b>Baseline Start Date:</b> 10/18/2016 <b>Baseline End Date:</b> 12/01/2016 <b>Baseline Performance Measurement:</b> 49.09% <b>Numeric Goal:</b> to increase our baseline from 49.09% to 55%
	<b>4. Actions taken to improve and work toward goal; dates of initiation (QI 08)</b>	<b>Action:</b> To improve accessibility Flu Clinics were provided at all locations. Visits are for flu shots only and will be a nurse only visit. <b>Date Action Initiated:</b> 10/18/2017
	<b>5. Re-measure performance (QI 12)</b>	<b>Start Date:</b> 10/18/2017 <b>End Date:</b> 12/1/2017 <b>Performance Re-measurement :</b> 42.73%
	<b>6. Assess actions; describe improvement (QI 12)</b>	No improvements were noted. A possible reason for the lack of improvement could be that there was only one Flu Clinic provided at the Bartram location or a larger population of patients did not want to receive the flu vaccination. Our patients could also have received free flu vaccinations from their local pharmacies.

## Behavioral Health Measure

<b>Measure 2: ADHD Management</b>	<b>1. Measure selected for improvement; reason for selection</b>	As uncontrolled ADHD can result in negative impacts in other areas of our patient lives, we feel it is important to improve compliance with ADHD Management.
	<b>2./3. Baseline performance measurement; numeric goal for improvement (QI 01)</b>	<p><b>Baseline Start Date: 6/1/17</b></p> <p><b>Baseline End Date: 7/3/2017</b></p> <p><b>Baseline Performance Measurement: 3.63%</b></p> <p><b>Numeric Goal: 10% increase from baseline</b></p>
	<b>4. Actions taken to improve and work toward goal; dates of initiation (QI 08)</b>	<p><b>Action:</b> A Quality Metrics team member developed a new internal ADHD patient tracking system, with the assistance with the pop-up reminders that is embedded in the EMR for patients' due/overdue ADHD maintenance visit, to ensure compliance with maintenance.</p> <p><b>Date Action Initiated: 07/05/2017</b></p> <p><b>Additional Actions:</b> Insurance companies put in place a monetary incentive Angel Kids Pediatrics and our providers to ensure appropriate ADHD maintenance.</p>
	<b>5. Re measure performance</b>	<p><b>Start Date: 09/01/2017</b></p> <p><b>End Date: 12/01/2017</b></p> <p><b>Performance Re measurement (% or #): 31.13%</b></p>
	<b>6. Assess actions; describe improvement.</b>	During the three month re-measurement period from September 2017 to December 2017, there was a 25.72% increase in the number of patients who received ADHD management plans at their maintenance visit.

## Preventative care Measure

<b>Measure 3: Nutrition Counseling for Children</b>	<b>1. Measure selected for improvement; reason for selection</b>	As obesity is becoming a bigger problem in our country and the impacts of obesity reach into many areas of a patient's health, we feel that it is imperative to increase education to improve our patients' ability to make healthy nutritional choices.
	<b>2./3. Baseline performance measurement; numeric goal for improvement (QI 08)</b>	<p><b>Baseline Start Date:</b> 05/01/2017</p> <p><b>Baseline End Date:</b> 06/03/2017</p> <p><b>Baseline Performance Measurement (% or #):</b> 86.18%</p> <p><b>Numeric Goal (% or #):</b> 5% increase</p>
	<b>4. Actions taken to improve and work toward goal; dates of initiation (QI 08)</b>	<p><b>Action:</b> Providers were made aware of their clinical quality measures and the actions that needed to be taken to improve their percentage scores. Providers were instructed to begin providing nutritional counseling at each well child check and include the ICD-10 code in the rendered services to that the report could be pulled for progress reports.</p> <p><b>Date Action Initiated:</b> 07/01/2017</p> <p><b>Additional Actions:</b> Insurance companies put in place a monetary incentive for Angel Kids Pediatrics and our providers to ensure appropriate health screening.</p>
	<b>5. Re-measure performance (QI 12)</b>	<p><b>Start Date:</b> 08/01/2017    <b>End Date:</b> 09/01/2017</p> <p><b>Performance Re-measurement (% or #):</b> 95.73%</p>
	<b>6. Assess actions; describe improvement. (QI 12)</b>	During the one month re-measurement period from August 2017 to September 2017, there was a 9.55% increase of patients who received nutritional counseling at each well check. The patient population also increased by 116 patients during the re-measurement period.